

Refund Policy

[3D Secure transaction](#)

After validation of your banking details (card number, expiry date and card verification number), a new page will be displayed on which you have to enter the personal information requested by your bank.

This information can be:

- The answer to a personal question;
- A password you have previously chosen;
- A code sent by SMS;
- Your date of birth.

Once the 3D secure code is entered and validated by your bank, your order is complete. You will then receive a confirmation email. Authentication is specific to each bank. For any questions concerning your 3D secure code, please contact your bank directly. Your order will only be dispatched only, after your payment method has been verified and upon receipt of your card's/debit authorisation. Your account will only be charged when the Products are dispatched. Make sure that you have attended the age of 18 years to make transactions.

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If any Customer is unsatisfied with any of services, Coinbuck offers a 100%, 7 days-money back guarantee (unless otherwise required by law) from the date of purchase, except in cases where explicit consent otherwise, has been given by the user. Please note that, you have to pay € 5monthly or € 60 annual affiliate fee and any “service fee/charges” is non-refundable including applicable taxes. Returns on the purchase price constitute a purchaser’s voluntary request to cancel. All refunds will be processed within 7-10 business days.

** If you request for are fund, the purchase price (excluding delivery charges for online) will be refunded to you using the original payment method once we have received the returned item back and confirmed that it is not violates our return policy. You are responsible for any costs associated with returning the item to us including any currency conversion costs.

[Cancelling an online order](#)

If the user has decided to cancel an order that is not yet Utilised, he can give us a call at our support desk or write us email mentioning the order number and the reason for cancellation. On the contrary, if the cancellation request is generated after the delivery of the product, it will not be entertained as a cancellation. For that, user has to make a return request by notifying our support-desk.

[Disclaimer](#)

Coinbuck is an independent provider of remote tech support services for software, hardware, and peripherals. We are unique because we have expertise in products from a wide variety of third-party companies. Coinbuck has no affiliation with any of these third-party companies unless such relationship is expressly specified. For permitted use and specific warranties associated with the software, hardware, and peripherals, please contact the relevant third party. Coinbuck is not responsible for third party Content provided on or through the Site and you bears all risks associated with the use of such third party Content, products and services.

Coinbuck's support staff are Coinbuck Certified Technicians but do not necessarily hold any certifications from any third party unless expressly specified.

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[Privacy Policy](#)

The organisation is liable to the Privacy Act and the allied National Privacy Principles. This arrangement sets out how the organisation gains, holds and utilises particular data accumulated from visitors in the conduct of our business.

- When you register yourself to purchase any service on Coinbuck, we store the information provided by you as personally identifiable information. We shall accumulate personally identifiable data about you, for example, your name, address of correspondence, phone number, e-mail address, when you provide it to us while using this Site. You may submit your personal traceable information when you create an account, sign up for email correspondence, partake in a survey, contact client administration, participate in an online promotion, or interact with this Site in any other manner. Personal information provided by you may be utilized by us for all legitimate purposes, which may incorporate, yet are not restricted to, reacting to your appeals, preparing your transactions, for authoritative purposes, for example, leading challenges, and processing claims.
- We may send emails to our clients about different items and services being promoted. We might likewise send requests to users with respect to upgrading of profiles or giving more accurate information about themselves. Also, we may convey special messages in the interest of our Affiliates regarding their services.
- All Users, unless they unsubscribed from further message transmissions, will receive the advertising and transactional messages by means of the message address which they submitted at the time of registration on our website.
- For all unsubscribe requests, we will require three to five business days for your message to be uprooted from our framework. For solicitations sent by means of mail or phone, please permit extra time for the message to be conveyed in order to withdraw request to be took care of.
- In case you have any concerns about the user Information, which we have gathered, or to access your information, please e-mail us through mail or phone. We may ask for the payment of a minimal service fee for accessing or revealing your information, but will notify you of the expected charges and confirm that you want us to move on before processing your application. If you are sure that your information collected by us is incomplete or erroneous, we will amend the information upon

verification of the inaccuracy or error and that the user requesting the alteration is the person about whom the Customer Information corresponds.